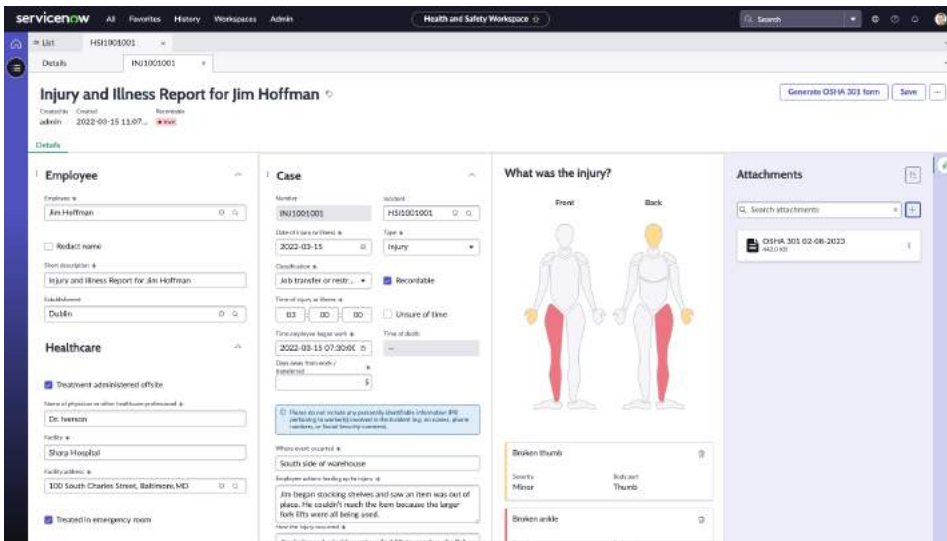


ServiceNow® Health and Safety

Build a safety culture by prioritizing employee health and workplace safety

As organizations emerge with learnings from the past three years, a focus has been placed on a more proactive approach to occupational health and safety.

An extension of the Employee Workflows portfolio, ServiceNow® Health and Safety helps organizations invest in their safety culture by providing employees the resources they need to report safety incidents, and workplace safety teams the tools to conduct investigations and automate compliance. In addition, the product includes the power of the Safe Workplace Suite for ongoing needs such as Contact Tracing, and Workplace Case Management.



Collaborate across teams to prevent and report safety incidents

ServiceNow® Health and Safety Incident Management helps organizations maintain a safe working environment by enabling employees to easily report safety incidents, near misses, and for safety managers to perform investigations. Using the solution, streamline the routing and investigation of safety incidents, with the ability to:

- Capture witness statements
- Create assignment rules, tasks, and checklists
- Log injury details for recordable incidents using an injury picker
- Determine root cause analysis
- Associate assets with incidents where injury was caused, or asset was damaged
- Assign corrective and preventative actions via investigative workbench
- Export OSHA incident logs and annual summaries

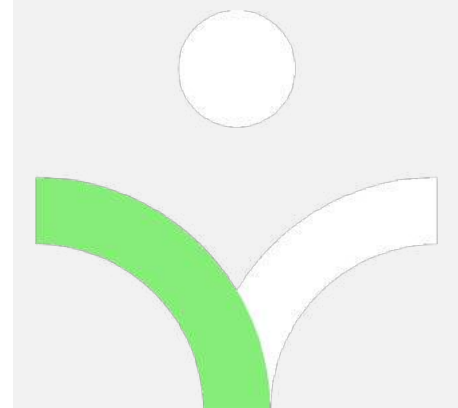
Provide visibility into key safety metrics and outstanding tasks

ServiceNow® Health and Safety Workspace provides safety admins with access to a myriad of information including key safety metrics and outstanding tasks. With challenges around planning, preparing, and being proactive, the workspace provides safety teams with the resources to track, report, and better enable positive safety behavior, including:

- Days since last injury
- Open incidents by location
- Open investigations
- Open actions by assignment group
- Safety tasks assigned to me/my group

Key Benefits

- Gain the full value of the ServiceNow® platform and support employee health, wellness, and safety culture
- Enable employees to report safety incidents and near-misses through self-service
- Streamline the routing and investigation of an incident with rules, tasks and checklists
- Store and collect findings, capture witness statements, and determine root cause
- Create and assign corrective actions to address issues and preventative actions to prevent future occurrences
- Provide workplace safety teams with visibility into key safety metrics and outstanding tasks
- Easily export workplace safety reports, such as OSHA incident logs and annual summaries

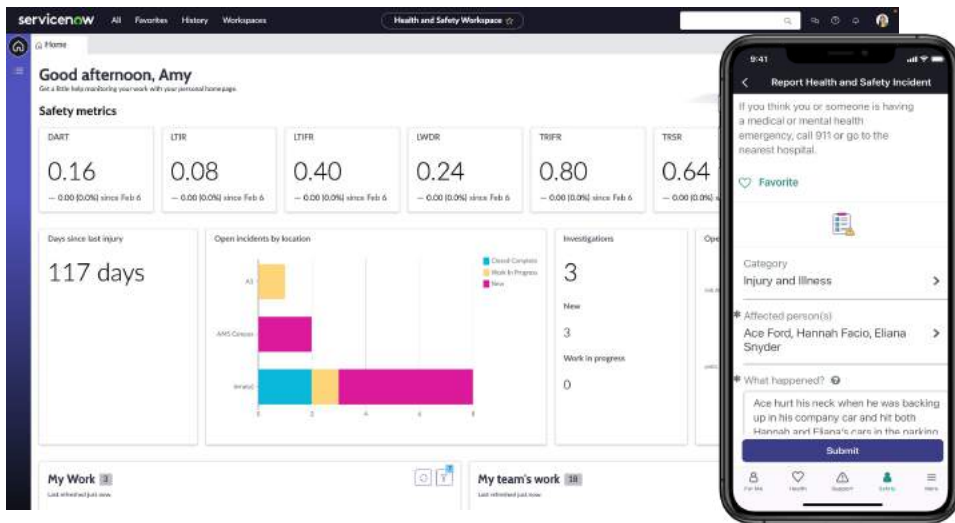


Provide a safe, employee-ready working environment

ServiceNow® Safe Workplace Suite allows businesses to maintain a safe, employee-ready working environment. Support any current or future changing regulations, report employee health statuses, track office entry results, and more. Access a central dashboard to monitor the overall health and safety of both your workplace and employees to keep things running smoothly.

Automate the creation and streamline the fulfillment of health and safety cases

ServiceNow® Workplace Case Management boosts employee and fulfiller productivity by enabling businesses to streamline documentation, interaction, and fulfillment of health and safety requests. Safety admins are enabled to deflect low-impact cases and instead focus on higher priority emergencies. Otherwise complex back-end processes are also made simpler and more efficient.



Make safety accessible to all employees with self-service knowledge portal

With the help of ServiceNow® Employee Center and Now Mobile, employees enjoy a shared, unified portal across the enterprise with easy access to relevant health and safety information, services, and applications from any device. The portal also allows employees to have access to incident and observation reporting with the ability to start a new report and attach photos and documents.

Transform your safety culture with ServiceNow® Health and Safety

Fostering a culture of health, wellness, and safety throughout the organization not only leads to happier and healthier employees, but also improved productivity and higher engagement across the organization.

With ServiceNow's new Health and Safety solution, break down silos and connect legacy systems with clearly defined safety processes and protocols. Keep employees aware of current safety procedures and policies so that they can feel safe at work, while ensuring compliance and investment in your organization's safety culture.

Health and Safety

Build a culture that invests in the health and safety of employees. Deliver a simple and streamlined processes for reporting incidents and accessing safety information.

- **Health and Safety Incident Management**, streamline safety investigations with the ability to manage incidents and assign corrective/preventative actions
- **Health and Safety Workspace**, deliver a unified workspace for health and safety teams to easily conduct investigations
- **Safe Workplace Suite**, access applications to assess employee and workplace readiness and align safety plans for opening
- **Workplace Case Management**, standardize the process, interaction and fulfillment of inquiries, requests and case transfers across the enterprise
- **Employee Center**, enable employees with a unified portal to access knowledge articles, safety information, and services